



THE OMNI 3200SE MEETS ALL THE ELECTRONIC PAYMENT NEEDS FOR FINE DINING RESTAURANTS

Merchant Profile

11 servers, 3 supervisors

1 manager

Intimate environment

Processes 350 credit
transactions per day

Payment System Challenges

As an integral part of the point of sale experience in a fine dining restaurant, the payment system should fulfill certain requirements:

Terminals must fit easily into the environment. The sophisticated ambiance of a fine restaurant requires that transaction terminals be unobtrusive and quiet, yet highly reliable.

Terminals must be easy to learn. Restaurants need to minimize training time with terminals that are simple to learn and operate because waitstaff can turn over quickly.

Payments must be easy to accomplish. Receipts and prompts need to be easy to read and understand.

Adjustments must be easy. Transaction amounts, including tips, can be adjusted before the batch is settled.

Fraud must be controlled. Limits on transaction access and adjustments must be implemented.

Reports must be comprehensive. Detailed reports are needed for tip reporting and management review.

Powered by  SoftPay





THE VERIFONE SOLUTION

Separate Tax on Receipts. SoftPay breaks out tax and tip amounts in separate lines on receipts to make tip calculations easier for customers.

Tip Calculator Option. Recommended tip amounts can be printed on the receipt to aid customers in calculating tip amounts.

Express Tip. Tips can be quickly and easily adjusted using a single key that initiates appropriate prompts.

Cash Tip Reporting. Tip reporting is made easier because the total amount of cash tips per server can be reported.

Server Edit. Servers can only edit transactions matching their ID, resulting in fewer mistakes and less potential for fraud.

Overage. A percentage of the transaction is added during authorization to cover the tip amount. This allows merchants to stay within card association overage parameters.

Detail Report. This report simplifies accounting by showing detail for each transaction in the batch by server, including server ID, partial account number, meal amount and tip amount.

Unadjusted Report. Managers can quickly review this report of transactions that haven't been adjusted before end-of-day settlement.

IRS Tip Report. Complete accounting of tip percentages and cash tips by server include a signature line for verification.

Fraud Control. SoftPay supports account truncation and other measures to reduce fraud.



www.verifone.com

VERIFONE'S OMNI
3200SE TERMINAL WITH
SOFTPAY SOFTWARE IS
THE IDEAL PAYMENT
SOLUTION FOR FINE
DINING RESTAURANTS.



Omni 3200SE

Sleek, compact design. The Omni 3200SE fits nicely into upscale environments. The large backlit screen is visible in all lighting conditions, and a single power plug reduces clutter.

Quiet, fast printing. High-speed thermal printing reduces noise and speeds transaction time, resulting in better customer service. A "clam shell" printer facilitates drop-in loading virtually eliminating paper jams.

Easy user interface. A familiar ATM-style user interface reduces server entry errors for faster and easier transactions.